



## **Aquatica Synchro Club – Account Payment Policy (Net 30)**

### **Account Payment Policy**

- Aquatica uses RAMP to manage registration, competition fees, and merchandise purchases. Payments can be made via:
- Credit Card (subject to a 2.75% processing fee charged by Sportspay)
- E-transfer to [payments@aquaticasynchro.com](mailto:payments@aquaticasynchro.com) (no fee)
- E-checks are no longer accepted.

### **Registration Fees**

Registration fees must be either paid in full at the time of registration or through an installment plan. The installment plan requires an initial payment at registration, followed by equal monthly installments due on the 15th of each month from September to March.

If paying by e-transfer, it is the client's responsibility to ensure payments are made according to the installment schedule.

- If a payment is more than 14 days overdue, a \$10 late fee will be applied to the account.
- If a payment is more than 30 days overdue, the athlete will not be allowed to swim until the outstanding amount is paid.

### **Travel Fees**

Once travel plans have been made for the season costs will be shared with families. Athletes will not be permitted to travel unless fees have been received - installment plans will be available.

### **Competition Fees and Merchandise Purchases**

Competition and merchandise fees (e.g., apparel and competition suits) are invoiced to each client's RAMP account as they are received.

Clients are notified through RAMP when new invoices are added and are due within 30 days of the invoice date.

### **Questions or Concerns**

For any inquiries or to request special arrangements, please contact:

 [treasurer@aquaticasynchro.com](mailto:treasurer@aquaticasynchro.com)